

REDUCE PHYSICIAN RISK

Improve Patient Safety by Increasing Physician Competence in Identifying and Mitigating Risk

According to the Institute of Medicine between 44,000 and 98,000 people die in hospitals annually each year due to preventable medical errors annually and these cases can cost more than \$6 billion per year. ELM's **Medical-Legal Education for Physicians** library improves patient safety and reduces the financial costs to provider organizations by teaching providers to recognize, react to, and avoid risk in their day to day practices. The courses develop physicians' critical thinking and decision-making skills by using real-life case studies to clarify proper conduct in questionable situations. Through case-based learning, physicians will become more skilled at identifying and mitigating risk in their clinical practice, which will help them protect their patients, protect themselves, and protect their organization.

Impact:

Increase Patient Safety

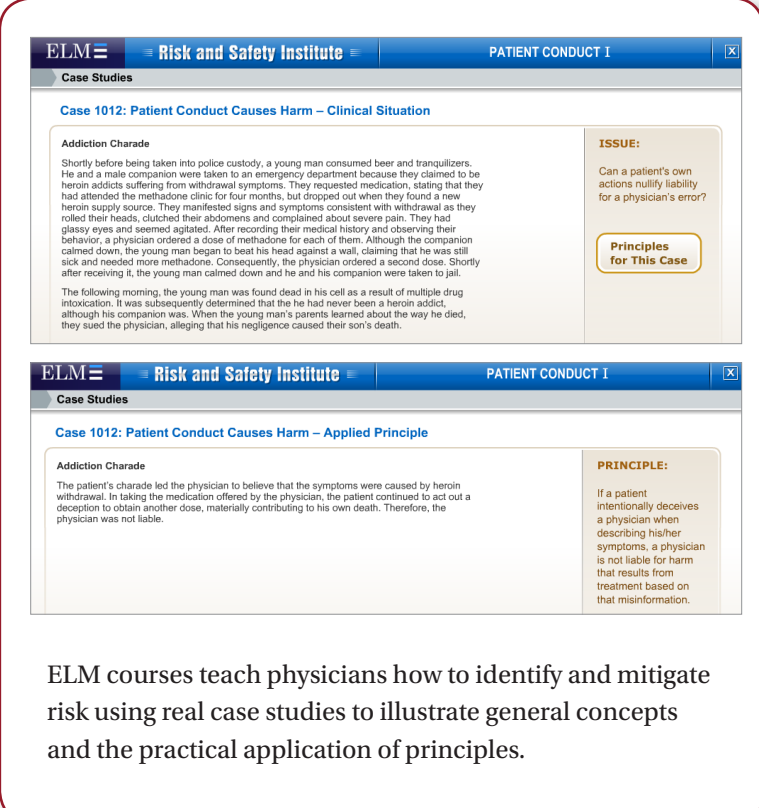
- Raise awareness of risk to avoid patient injury
- Improve physician recognition of risk and safety issues

Reduce Compensable Harm

- Improve physician-patient communication
- Increase physicians' awareness of the impact of their actions
- Help physicians appreciate the scope of their responsibilities to patients and healthcare team members

Features:

- Case-based learning through situational analysis
- Real life scenarios drawn from the experiences of other healthcare institutions
- Targeted test feedback and supplemental materials reinforce learning principles in weak areas



The screenshot displays two screenshots of the ELM courseware interface. The top screenshot shows a case study titled "Case 1012: Patient Conduct Causes Harm – Clinical Situation". The text describes a patient with addiction who is taken to police custody and then to an emergency department. The patient claims to be a heroin addict and requests medication. The physician orders methadone, but the patient's behavior is erratic, leading to a second dose. The patient is found dead in his cell the following morning. The bottom screenshot shows the same case study with a highlighted "PRINCIPLE" section: "If a patient intentionally deceives a physician when describing his/her symptoms, a physician is not liable for harm that results from treatment based on that misinformation."

ELM courses teach physicians how to identify and mitigate risk using real case studies to illustrate general concepts and the practical application of principles.

This library is essential for:

- Hospitals with self-funded insurance programs (Trusts, Captives, RRGs)
- Hospitals with employed physicians/medical staff
- High-risk specialty groups
- Hospitals or medical groups in high-risk states/jurisdiction
- Health systems with diverse geography
- Academic medical institutions

Library Objectives:

Physicians will:

- Become aware of societal expectation for professional conduct
- Understand when exposure to liability is present in their own clinical practice
- Recognize and prevent the factors that may cause a risk to materialize
- Respond appropriately to high-risk situations
- Evaluate the medical-legal options available and compare their consequences

Continuing Education Credit

ELM is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to sponsor continuing medical education for physicians. ELM courses have been planned and produced in accordance with the Essential Areas and Policies of the Accreditation Council for Continuing Medical Education (ACCME). These courses are designated for up to 1.75 hours of Category 1 CME credit.

Subject Matter Experts

Sal Fiscina, MD, JD, Course Director: Dr. Fiscina is a graduate of Harvard University, the University of Rochester Medical School, and The George Washington University National Law Center. For more than 30 years he has been a professorial lecturer in Legal Medicine and is currently on the adjunct faculty at Columbia College of Physicians and Surgeons and the Georgetown University Law Center. He has authored several textbooks in law and medicine. Dr. Fiscina is a former president of the American College of Legal Medicine and former Chairperson of the American Board of Legal Medicine.

About ELM

For more than 20 years, ELM has worked with hospitals, health systems, and insurance carriers to educate healthcare providers about risk and patient safety. ELM programs are a tested and proven offering that provides organizations with a method to proactively address critical risk issues, and to easily monitor and document those efforts.

User Scale

- novice
- advanced beginner
- competent
- proficient
- expert

Recommended For:

- All Physicians and Advanced Practitioners
- Resident Orientation

Library Outline:

The ELM Physician Program is available in suites or as individual courses. Sold as an individual course: EMTALA

The Physician-Patient Relationship Suite

- Accepting Patients
- Duties to Non-Patients
- Discontinued Care
- Patient Conduct

The Communication Suite

- Informed Consent
- Disclosure of Adverse Outcomes
- Bedside Manner
- Documentation

The Healthcare Team Suite

- Provider Interaction
- Consultation & Referral
- Supervision & Control
- Scope of Practice

The Basic Responsibilities & Practices Suite

- Standards of Care
- Records & Disclosure
- Documentation
- Patient Safety

About HealthStream

HealthStream (NASDAQ: HSTM) is a leading provider of research and learning solutions for the healthcare industry. HealthStream focuses on turning “Insight into Action” for leading healthcare providers and suppliers through continuous measurement and adaptive learning.