

HealthStream Competency Center Competency Dictionaries

SELECTED EXAMPLES OF TOPICS BY LEVEL

Organizational

Organizational
Mission, vision and values

External

Regulatory Environment - Clinical

Common

Disaster Planning
Preceptor
Management Leadership
Educator
Common Clinical
Common Clinical RN
Common Clinical LPN

Professional

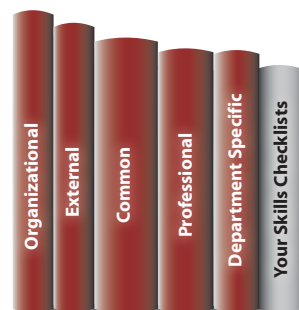
Medical Surgical
Orthopedics
Oncology
Critical Care
Emergency Department
Perinatal
Hospice
Antepartum
Labor and Delivery
Postpartum
Newborn Nursery
Newborn NICU
Perioperative Holding Room
Perioperative Circulator
Perioperative Scrub
Perianesthesia PACU
Perianesthesia PACU Phase I
Perianesthesia PACU Phase II
Endoscopy
Behavioral Health
Behavioral Health Child and Adolescent
Cardiac Catheterization and Electrophysiology
Long Term Care
Home Health
Dialysis
Nursing Assistant
Cardiology

Department Specific

Statements are combined to reflect the scope of practice in your departments.

Skills Checklists

(provided by customer)



The Competency Dictionaries are available only through the HealthStream Competency Center (HCC) and may be copied, edited and applied without restriction by HCC customers.

Central Sterile
Clerk/HUC
Environmental Services
Laundry
Maintenance
Printer Storeroom
Bio Medical
Communications
Purchasing
Social Work
Food and Nutrition
Pharmacy
Physical Therapy
Respiratory Therapy
Laboratory
Executive
Corporate Compliance
Finance
Quality Management
Human Resources
Information Services
Library Services
Payroll
Public Relations
Security
Billing and Coding
Medical Records
Secretary
Clerk

HealthStream Competency Center Competency Dictionaries

SELECTED EXAMPLES OF STATEMENTS BY LEVEL

Description	Competency Statement	Behavioral objective
Organizational		
Organizational	Demonstrates a service excellence attitude	<ul style="list-style-type: none"> Personalizes the care and services provided to the patient, families and coworkers that the organization serves Recognizes the impact of patient satisfaction surveys on the organization Implements service excellence programs within assigned department and scope
External		
Regulatory Environment - Clinical	Identifies OSHA standards to decrease back injury	<ul style="list-style-type: none"> Identifies healthcare workers at highest risk for back injury Recalls the primary risk factors for back injury Understands basic function and structure of the spine Applies alternatives to physical lifting and transferring Lists and applies preventive measures in order to avoid self-injury
Common		
Common RN	Performs appropriate head to toe physical assessment	<ul style="list-style-type: none"> Conducts accurate assessment of body systems Documents findings Initiates plan of care or alters plan based on discrepancies noted on physical exam Communicates findings to multidisciplinary team
Professional		
Critical Care	Performs invasive line monitoring	<ul style="list-style-type: none"> Utilizes central venous pressure, pulmonary artery catheter and arterial line as per policy to obtain hemodynamic values Manually flushes system using stopcocks Maintains pressure bags at 300 mm Hg to deliver 3-5ml per hour of flush solution to prevent clotting and backflow of blood Utilizes transducers at phlebostatic point Adjusts the size of the waveform display
Department Specific		
Hospice	Utilizes the nursing process to guide the hospice team in developing a patient plan of care	<ul style="list-style-type: none"> Uses physical assessment skills and documentation to identify problems and potential problems Consults with patient, physician, caregiver and members of hospice team when developing plan of care Establishes realistic, detailed, patient-centered goals for nursing interventions Plans interventions that comply with hospice policy Makes referrals as needed to resolve problems Evaluates and documents results of nursing interventions Evaluates plan of care, makes changes as needed and communicates changes to hospice team Documents resolution of problems Updates care plans as needed and communicates changes to staff