

# Retaining and supporting competent caregivers in behavioral health

Public understanding of mental health issues and disorders is growing, creating increased demand. Many facilities continue to be challenged to efficiently recruit, onboard and train behavioral health staff. HealthStream offers a number of solutions to help onboard, increase staff competence, and improve patient care as well as staff well-being.



## HealthStream™ Care Essentials: Behavioral Health

### Improve quality of care, expand clinical knowledge and skillsets, and reduce burnout

The Care Essentials library offers rich, interactive content for 350+ topics, including many Spanish options. Written and developed to keep your nursing and allied health professionals at their best, these resources help you do more with less, by upskilling crucial resources and retaining them with professional development, mental health, and personal growth tools.



#### Use Care Essentials to:

- Upskill crucial resources
- Meet annual mandatory training requirements
- Provide engaging on-the-go training resources

## PsychHub™

### Promote staff mental health awareness and understanding

Everyone in healthcare has a role to play when it comes to being supportive of mental health issues. With the Mental Health Ally Certification Library from Psych Hub, staff members at any organizational level can learn about critical mental health topics and gain actionable skills to help someone or themselves during difficult times.



#### Use Psych Hub to:

- Build a culture of empathy
- Prevent employee burnout
- Destigmatize mental health needs

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## Resuscitation Suite

### A smarter, more flexible way to deliver high-quality resuscitation

The American Red Cross Resuscitation Suite™ for BLS, ALS, and PALS provides leaders with the ability to develop and manage high performing resuscitation teams. Every element is focused on improving response time, optimizing a team approach, and decreasing the burden on organizational administrators by using the most modern technologies and the highest impact learning design available.



#### Use Resuscitation Suite to:

- Develop high-performing resuscitation teams
- Reduce time to competence with personalized plans
- Easily manage compliance with cascading insights and reminder tools

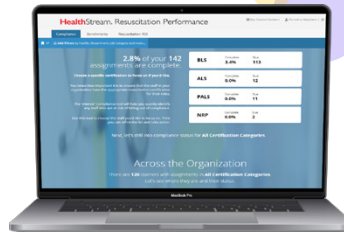
## Workplace Safety



American Red Cross

### Provide First Aid/CPR/AED training to enhance non-medical professional and organizational readiness

Your staff needs knowledge and skills for effective and timely response in the event of an emergency. Enhance readiness with First Aid, CPR, and automated external defibrillator (AED) certification training with online and blended simulation learning options, as well as all of the latest learning tools and resources available in the United States today.



#### Use Workplace Safety to:

- Ensure non-clinical staff are quickly and thoroughly trained to handle emergency medical events
- Train staff on schedule and at their own pace
- Assuage employee fears of being unprepared for an emergency event
- Quickly meet OSHA and other government relations for training

## Quality Programs

NAHQ®

### Standardize quality with the nation's recognized expert

The National Association for Healthcare Quality (NAHQ) is a leading source for competency-based healthcare quality training, with a mission to prepare a coordinated, competent workforce to lead and advance healthcare quality across the continuum. These programs empower your team to drive organizational improvement and deliver on quality.



#### Use NAHQ to:

- Define quality improvement processes and methods to enhance patient safety
- Establish a shared vocabulary and toolkit to standardize your approach to quality
- Develop foundational knowledge of healthcare quality tools and methods to confidently lead quality initiatives

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## Onboarding with Jane®

### A Patented Intelligence that Accelerates and Individualizes Competency Development

Onboarding with Jane® is a smart solution that harnesses the power of intelligence to create a personalized education plan and measure competency across knowledge and clinical judgement domains. Seamlessly incorporate Knowledge Assessments, AI Critical Thinking Assessments, and a comprehensive CE library to allow for identification and mitigation of risk in minutes.



#### Use Onboarding with Jane® to:

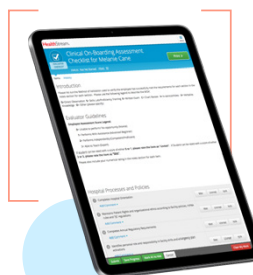
- Provide knowledge through over 6,000+ specialty & settings-based knowledge assessment questions
- Validate critical thinking skills through a program built from decades of research & clinical practice standards
- Individualize development with intelligent recommendations aligned to gaps in competency

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## Checklist

### Standardize and document validation skills

The award-winning Checklist Management program allows organizations to create their own checklists and associate evaluators who can then assess employees against any pre-defined steps. Whether supporting a routine process in the laboratory, a cleaning procedure for maintenance, or a rare patient procedure for nursing, the power of checklists are immeasurable.



#### Use Checklist to:

- Discover affordability with a multitude of applications
- Use during the new hire and onboarding process for both clinical and non-clinical skills
- Offer immense flexibility in creating and customizing checklists to fit any organization

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## CE Unlimited with Jane®

### Promote lifelong learning

CE Unlimited with Jane® empowers clinicians to grow and thrive in their careers through professional development and certification. Enjoy substantial ROI by offering thousands of CE hours to satisfy professional licensure requirements while promoting a culture of lifelong learning and clinical excellence.



#### Use CE Unlimited with Jane® to:

- Improve employees' career outlook by providing a substantial opportunity to upskill and increase competence levels
- Provide vital resources for necessary CE needs

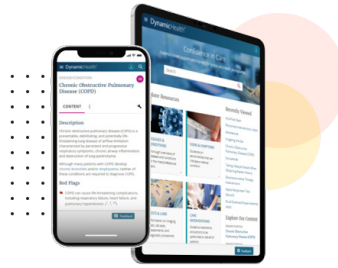
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## Dynamic Health

### Provide evidence-based skills & decision support

EBSCO's Dynamic Health is a skills and decision support tool designed to provide actionable clinical information through a personalized, easy-to-use interface.

Dynamic Health contains highly engaging content for health care professional clinicians and provides actionable clinical information at the point of care.



#### Use EBSCO's Dynamic Health to:

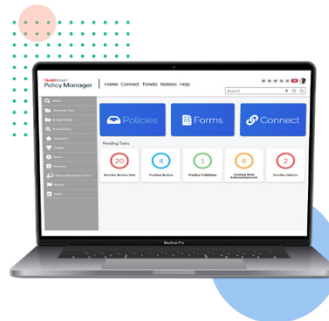
- Provide caregivers with proper training on helpful techniques, such as turning and lifting a heavy patient
- Utilize evidence-based content to prepare caregivers supporting the mental health needs of patients with Alzheimer's or dementia
- Choose from multiple course offerings for both nursing and allied health related roles, such as behavioral health specialists

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## Policy Manager

### Simplify and automate policy and procedure management

Policy and procedure management shouldn't be a burden on your organization. HealthStream Policy Manager is a cloud-based, SaaS application for complete online policies and procedures management, offering all aspects of effective document publishing and version control to maintain compliance and regulatory accreditation with ease and confidence.



#### Use Policy Manager to:

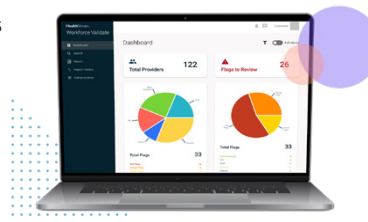
- Fully automate policy governance and incorporate revision history and version
- Enhance audit readiness with policy and document attestation
- Custom workflows and email and on-screen notifications when document needs attention

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## Workforce Validate

### Ensure Your Workforce Is Clear To Be Serving Patients

Active, ongoing monitoring of your workforce is key to managing the risk inherent in providing healthcare today. Workforce Validate is a fully automated compliance management solution that monitors licenses, certifications, OIG, SAM, CMS, state and federal exclusions for your entire workforce including doctors, nurses, volunteers, and janitorial staff. Get automatic alerts for issues before they impact patients. Keep all your site checks, workforce flags, and notes in one digital profile. Low cost and easy to implement, this information is available on your MyTeam dashboard.



#### Use Workforce Validate to:

- Mitigate risk across your workforce
- Protect your revenue stream
- Build a culture of compliance
- Ensure quality care

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## Health Equity & Belonging

### Promote a culture of health equity & belonging

Organizations that understand the importance of addressing implicit bias, embracing diversity, and promoting health equity will optimize employee retention and community reputation. This series includes over 40 engaging, mobile-friendly programs that address diversity, equity and inclusion within your organization, as well as promote health equity within the communities you serve.



### Use Health Equity & Belonging Education to:

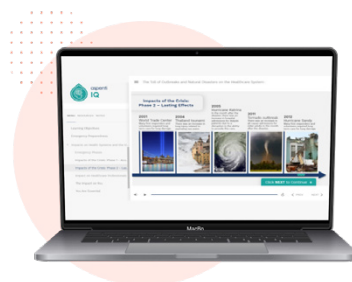
- Improve positive outcomes for all patients and residents by establishing foundational knowledge of key societal issues and their impact
- Establish a culture of safety and belonging through self-reflection exercises
- Educate staff how to embrace diversity with each other as well as patients and residents

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## Resilience in Healthcare

### Provide training to mitigate the impact of employee burnout due to elevated stress

Frontline healthcare workers are increasingly finding themselves in hazardous situations leading to increased stress, burnout and turnover. The Resilience program provides training and tools that help healthcare workers identify, prevent or mitigate the impact of burnout during times of elevated stress due to disease outbreaks, natural disasters, and other crises.



### Use Resilience in Healthcare to:

- Improve staff resilience
- Promote evidence-based learning
- Improve compliance rates

**Get Started Today!**

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