

ACTIVATE THE HCC QUICKLY

Generate Rapid ROI with HealthStream's HCC Expert Guidance

Many healthcare providers select the HealthStream Competency Center (HCC) as the central platform from which to launch critical competency initiatives. HealthStream provides **HCC Quick Start Activation Services** to help customers bring the HCC into production as quickly and efficiently as possible, utilizing proven, rapid implementation processes and tools. HCC Activation Services are the ideal solution for smaller-enterprise environments in which deployment requirements are clear and well understood. HealthStream provides expert guidance to customers deploying the HCC, from the planning phase through launch and optimization.

Our activation team leads you through our Quick Start process for a rapid, cost effective HCC deployment.

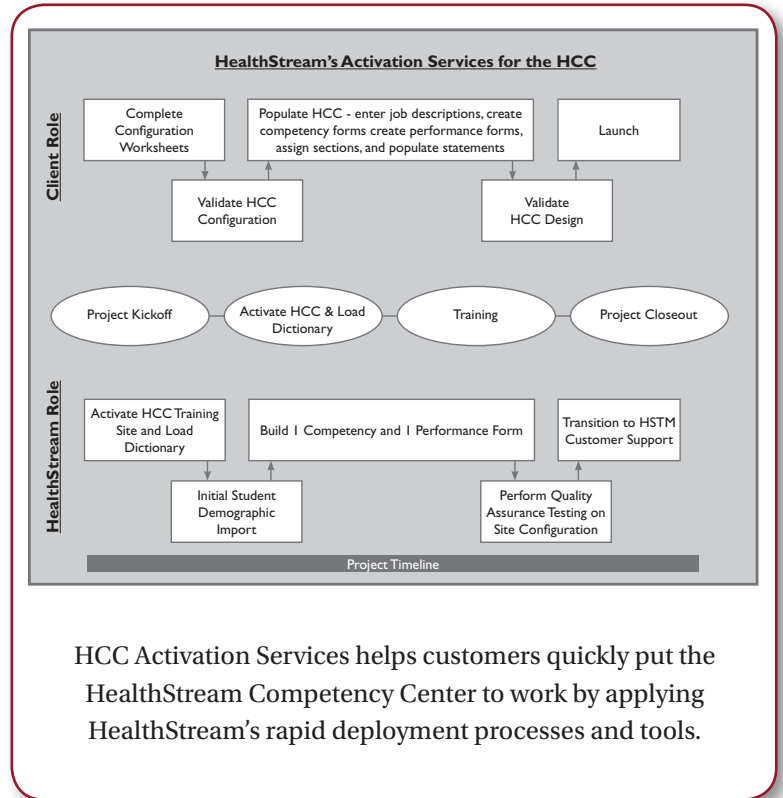
Impact:

Compress time to HCC system production

- Accelerate competency initiatives
- Reduce time to ROI

Reduce Deployment Costs

- Maximize deployment efficiencies with HealthStream's proven processes and tools
- Drive down costs by complementing internal resources with HealthStream guidance



This service is essential for:

- Generating rapid returns on HCC investment
- Maximizing HCC value in smaller-enterprise environments

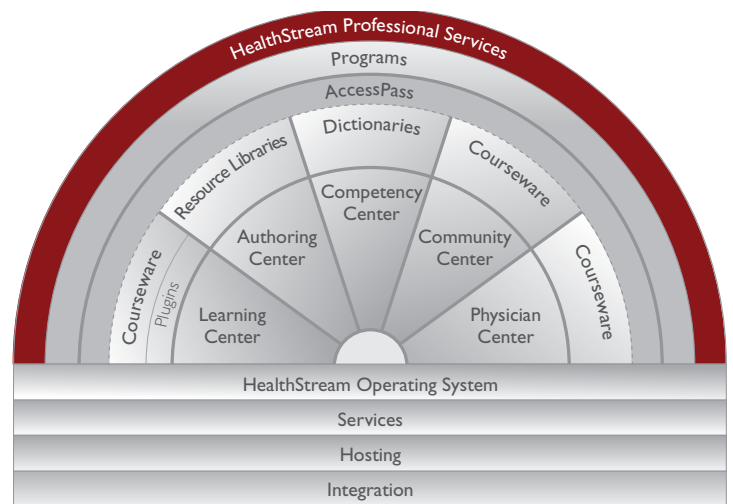
Features:

- Utilizes customer's internal resources with guidance from HealthStream experts who possess deep experience in small, medium, and large-scale HCC deployments
- Activation Process addresses 5 implementation phases: planning, design, configuration, launch and optimization
- Expert guidance from HealthStream specialists in HCC student demographic data import, role setup, dictionary activation, form design, and communications strategy
- Provides one HealthStream-created Competency Form and one Performance Form (both with a limit of 10 statements) and provide guidance and instruction for client to build the remaining forms needed
- Key documents include Needs Assessment, Project Plan, Configuration Approval, Launch Support, Site Validation, and Administrator and Student User Guides
- HCC training provided for up to 2 client representatives per facility at HealthStream's Nashville headquarters
- Concludes with seamless transition to HealthStream Customer Support

Recommended For:

Healthcare organizations seeking streamlined deployment of the HealthStream Competency Center who have already implemented the HealthStream Learning Center

HealthStream's Integrated Solutions



About HealthStream

HealthStream (NASDAQ: HSTM) is a leading provider of research and learning solutions for the healthcare industry. HealthStream focuses on turning "Insight into Action" for leading healthcare providers and suppliers through continuous measurement and adaptive learning.