

OPTIMIZE THE HLC

Maximize the Impact of your Learning Initiatives by Aligning Business Objectives with Improvement Metrics

HealthStream understands that customers expect measurable returns on their significant investments in enterprise learning. The Annual HLC Health Check Service from HealthStream Professional Services is designed to monitor HLC adoption and utilization against targets and best practices to identify improvement opportunities. These regular, deliberate monitoring activities establish a cycle of continuous improvement. HealthStream’s team of HLC experts delivers an in-depth set of reports, analyses and recommendations that compare HLC performance, utilization and impact against the customer’s stated business goals. An Annual HLC Health Check provides customers with regular, quantified insights into the HLC’s effects on enterprise operations and objectives, and serves as a springboard for making adjustments for continuous, incremental improvements.

Impact:

Increase and Sustain the Value of the HLC

- Identify improvement opportunities through quantified performance analysis
- Ensure the ongoing alignment of HLC configuration and usage with strategic business goals
- Gain strategic advantage through HealthStream’s proven best practices in performance and utilization
- Proactively develop risk mitigation plans

Align HLC Usage and Performance with Strategic Objectives

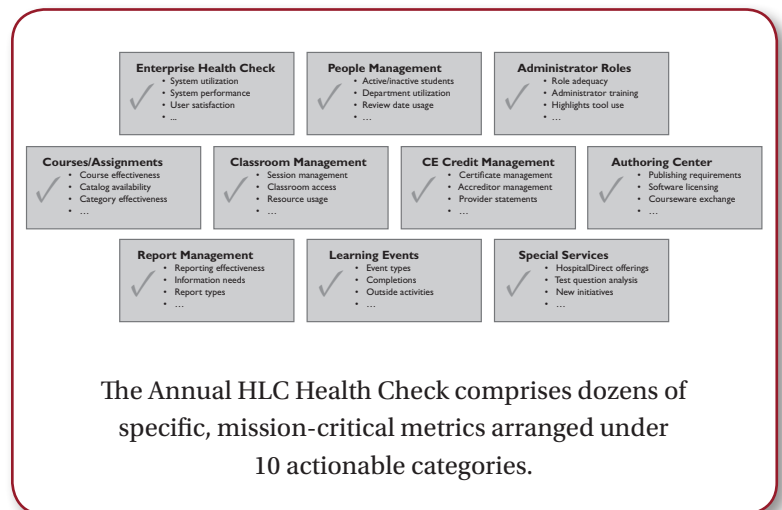
- Refine HLC configuration to align with evolving needs and objectives
- Identify additional uses of the HLC to accelerate key initiatives

Provide a scalable platform

- Refine configuration and utilization to establish an enterprise learning platform
- Optimize HLC configuration to meet enterprise growth, acquisitions and change

Features:

- Rapid assessment conducted by HealthStream’s HLC experts aligns metrics with key business objectives
- Formal reports and analysis of specific, mission-critical metrics arranged under 10 actionable categories to measure HLC performance and utilization against known best practices
- Executive-style, summary report of findings and recommendations clarifies potential impact of actions for decisionmakers



Recommended for:

- Healthcare organizations wishing to maximize the long-term value of the HLC
- Organizations experiencing growth and change that create new learning strategy requirements
- Healthcare systems planning to implement enterprise learning strategies
- Healthcare organizations planning HLC implementation who wish to establish formal processes to drive continuous performance improvement