

OPTIMIZE THE HLC TO REFLECT ENTERPRISE GROWTH AND CHANGE

Ensure Alignment of the HLC Hierarchy with Your Organization's Structure, Strategic Focus Areas and Objectives

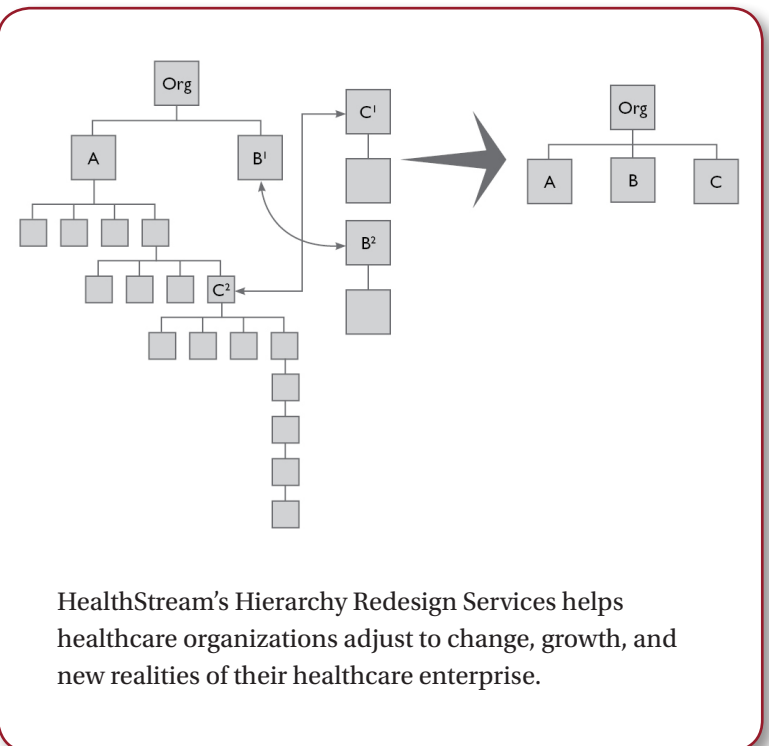
Most hospitals and health systems today are experiencing some form of expansion, consolidation or enterprise growth. Simultaneously, they face increasing pressures to drive down costs, improve quality and recruit, develop and retain a top-notch workforce. As the organization undergoes structural change and strategic adjustments, enterprise systems like the HealthStream Learning Center (HLC) must be configured to reflect the new landscape. These changes often require redesign and configuration of the hierarchy in the HLC's enterprise database.

HealthStream offers **Hierarchy Redesign Services (HRS)** to help customer organizations adopt rapidly and effectively to changes, growth and the evolution of their enterprise. HRS restructures the HLC database to reflect new realities in the organization's structure, facilities and business units, lines of service and strategic focus. HRS combines HealthStream's deep knowledge of healthcare provider strategies with expertise in database design and HLC configuration to deliver a critical solution for the evolving healthcare enterprise.

We made a large-scale strategic shift from managing business units facility-by-facility to managing common service lines across all the facilities in our enterprise. HealthStream's Hierarchy Redesign Services helped smooth the transition, and allowed us to quickly build learning programs using the new roles, business units and strategic requirements that resulted from this shift.

Impact:

- Faster, more effective response to growth and change
- Tight alignment between learning initiatives and organizational goals
- Lower administration and management costs
- Consistent training and education across the enterprise



This service is essential for:

- Updating HLC configuration to reflect enterprise change or growth
- Implementing enterprise-wide learning strategies
- Optimizing HLC use in complex enterprise environments

Features:

Expert HLC Hierarchy Redesign

- Hierarchy designed to precisely reflect new or expanded organizational structures and strategies
- Successful migrate recently acquired or divested facilities
- Streamline hierarchy configurations to simplify administration, assignments, and reporting

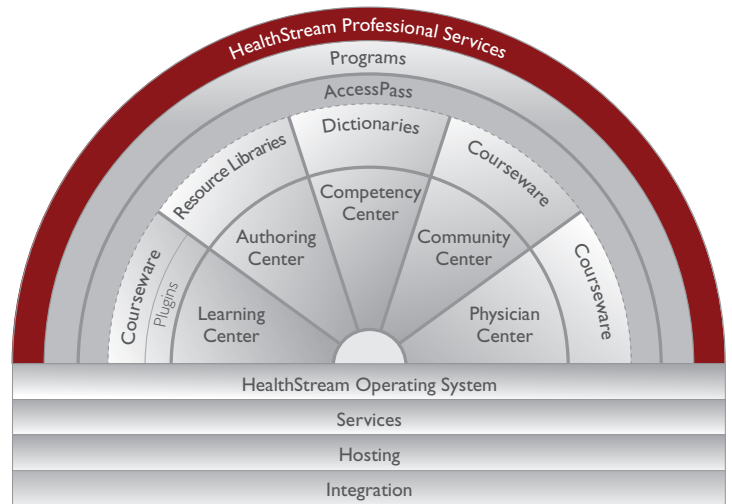
Rapid HLC Database Configuration

- Configuration performed by HealthStream HLC and database experts including data export, data import, mapping efforts, cleanup, and validation

Recommended For:

- All HealthStream customers with evolving learning strategies and organizational structures.

HealthStream's Integrated Solutions



About HealthStream

HealthStream (NASDAQ: HSTM) is a leading provider of research and learning solutions for the healthcare industry. HealthStream focuses on turning "Insight into Action" for leading healthcare providers and suppliers through continuous measurement and adaptive learning.