HealthStream™ Academy

Your quick guide to accessing HealthStream Academy courses
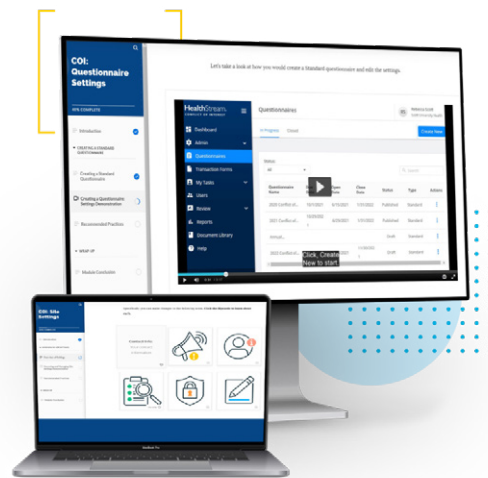
Accessing your Account

Navigate to the HealthStream login page:

https://www.healthstream.com/hlc/hstmacademy

a. Your User ID is **your email address**

b. Your first password is **welcome1**

Note – the first time you log in to your account, you will be prompted to reset your password. Please store this in a secure location.

If you require assistance logging in to your account, please contact HealthStream Customer Service at

customer.service@healthstream.com.

Make sure they know that you are trying to login into the HealthStream Academy site.

Navigating your account

The **Take a Tour** link is intended to familiarize you with the layout of your new HealthStream Academy account. Once you click the icon, it will give you a high-level summary and overview of the page you are on.

Below is a breakdown of the most important tabs that you will see when navigating through HealthStream Academy:

TO DO

The To Do tab will allow you to see a list of your product-specific assigned learning and any courses that you elect to enroll in. Assigned learning will appear first, with elective learning displaying underneath.
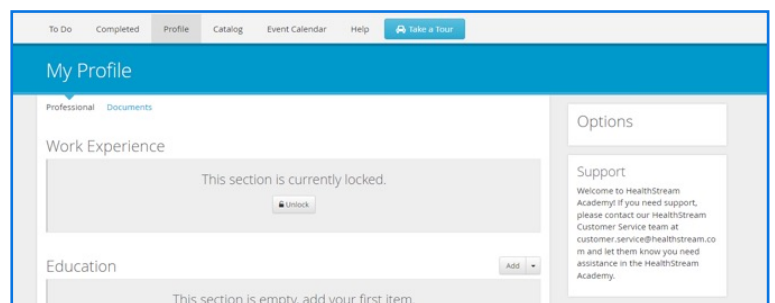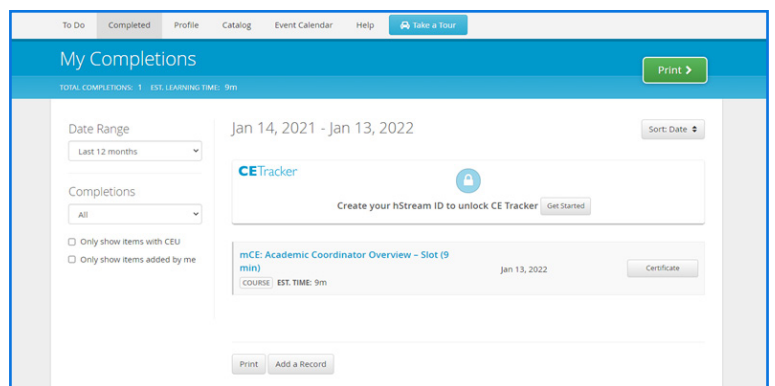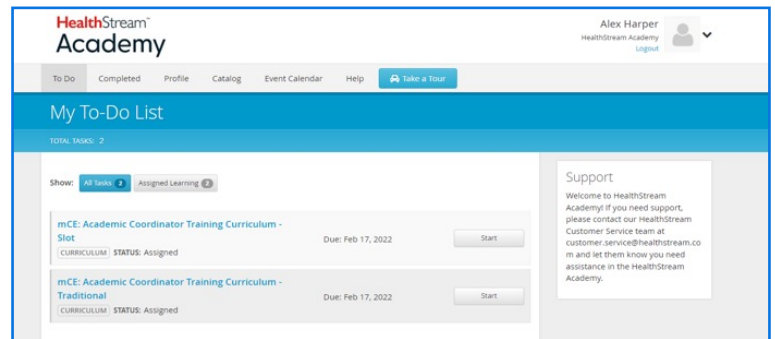

COMPLETED

Your Completed tab will house your transcript information for all courses and related items you have completed in your account. Your certificates of completion will be in this page for access in the future. Once you complete a course, you can access and take it again from this tab.

You may see a prompt on this page to create your hStream ID; please ignore this, as it is not necessary at this time.
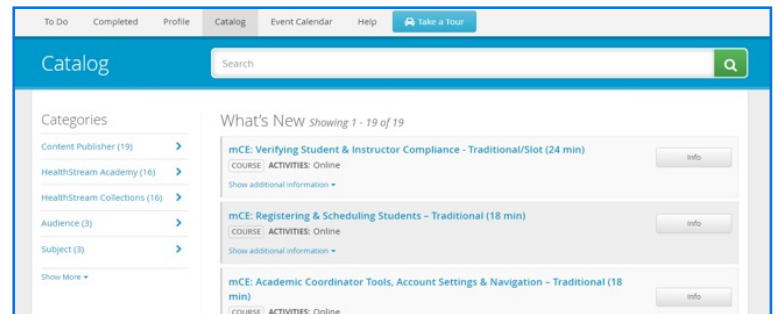

PROFILE

Your Profile tab will allow you to add and update important professional credentials, including your licensure and certifications. It is not required.

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CATALOG

The Catalog tab provides access to all just-in-time product training support libraries that make up the HealthStream Academy. Courses and curricula are available for self-enrollment.

Need support?

If you need any help with the site, please contact HealthStream Customer Service at customer.service@healthstream.com and tell them you need assistance with HealthStream Academy.

Get Started Today!
healthstream.com/contact | 800.521.0574

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