The Astute Doctor COMMUNICATE Program is a suite of 8 CME-accredited online courses that improve physician-patient interpersonal communication and enrich the patient experience. The program addresses many of the quality measures evaluated in CAHPS surveys with evidence-based techniques to deliver empathic, patient-centered care.

Delivered in an engaging audiovisual experience, Astute Doctor courses expedite learning through narrated animations, case studies, and interactive diagrams. Our courses help physicians make the most of every patient encounter by enhancing their ability to show courtesy and respect, to listen attentively, and to explain things clearly to patients.

- Develop physician professional competencies
- Support organizational patient experience goals with quality education
- Provide practical recommendations to physicians that can improve communication
- Improve patient safety and reduce malpractice risk
- Increase patient perception of the organization and its providers
FEATURES:
- Library of 8 CME-accredited courses
- Evidence-based interpersonal skills training
- Practical, easy to implement recommendations
- Case studies and examples
- Interactive learning activities
- Audio narration

INITIATIVES AND GOALS SUPPORTED:
- Quality patient care
- Improved patient experience
- Improved use of encounter time
- Patient safety
- Efficient use of healthcare resources
- Malpractice risk reduction
- Physician satisfaction

RECOMMENDED FOR:
- Physicians
- Residents
- Nurse Practitioners
- Physician Assistants

COURSEWARE CONTENT:
Subhead
- Building Strong Patient Relationships
- Eliciting Patient Concerns
- Patient-Centered Information Gathering
- Maximizing Patient Understanding and Recall
- Motivating Patients
- Setting Mutually Agreed Goals
- Managing Difficult Patients
- Cross Cultural Communication

SUBJECT MATTER EXPERTS:
Grant Simic, BMedSc
Co-founder and Chief Executive Officer of Astute Doctor Education, Simic has spent 20 years in healthcare. He began in the medical research arena, which led to influential roles at a number of global medical education companies. Simic has developed hundreds of continuing education programs for physicians in Europe, Australia, and North America. Since 2009 he has been entirely focused on programs to develop physician interpersonal skills as a means to improve patient relationships and deliver better quality care.

Susan Larsen, B.A.
Co-founder and Chief Operating Officer of Astute Doctor Education, Larsen has spent over 20 years in the healthcare industry, with 15+ years of mastery in the design and delivery of live and online education focused on professional skills development and disease-state education. Larsen is a frequent author and speaker on topics related to physician interpersonal skills, patient experience, and medical malpractice risk, with articles in many leading healthcare journals.

CONTINUING EDUCATION CREDIT:
11.50 AMA PRA Category 1 Credit(s)™

Developed by: AstuteDoctor™

Astute Doctor Education is a California-based, global education company that helps physicians communicate better with patients, improving the physician-patient relationship. Astute Doctor’s courses sharpen physicians’ interpersonal skills, which in turn enhances the patient experience and improves health outcomes while increasing efficiency and reducing the risk of malpractice litigation. Combining evidence-based medicine with best-practice adult learning techniques, Astute Doctor uses online and live education to develop practical skills that physicians can immediately incorporate into daily practice.